



**Experience !**

*Client First Travel Solutions*



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**Comfort !**



**Safety !**

## About us

CFTS is an independent staff transportation company with branches all over Chennai. We have been operating successfully with the sole aim of making customer's travel a comfortable and memorable and providing the value for money. Our Staff Transportation Company is recognized in the market for our customer focused service.

CFTS is an emerging travel assistance provider serving the corporates in Chennai. Started by an ambitious team with more than 10 years of experience and an vision of becoming a leading E2E travel solution provider in India by redefining the current commutation experience through Innovation, Cost effectiveness, Consistency in ensuring Comfort, Safety of our customers.

Our leadership team has exposure to the best practices followed in the North America, United Kingdom and European countries. With undeterred focus on customer satisfaction, we constantly strive to enhance the services through valuable feedback and continuous improvements.

## Vision:

To be a leader in providing corporate transportation solutions with clear focus on customer delight, employees and society.

## Mission:

To provide a quality and excellent service to customers ensuring high professionalism, comfort, safety and reliability.



## Services Offered

- Through our extensive partner network, we provide you with superior travel services including:
- Corporate transit solutions
- Offsite travel planning



## Key Quality Drivers

- Customer First Attitude
- Innovation and Implementation of Technology
- Quality Vehicles and Experienced Drivers
- Our belief in Continuous Improvement
- Implementation of Global Best Practices
- Commitment to serve the community

# What we do -

## We Care For Customer

- Well trained help desk members ensuring seamless availability of vehicles
- Well experienced routing team to optimize maximum occupancy in the cab and comfort factor of travel time to the employees.
- Tracking executives to have good control on driver and communication to employees about their transport update
- Transparency in vehicles tracking with implementations of sophisticated GPS systems.
- Providing data and facts to enable customers to arrive key reports such as occupancy and Cost per employee metrics.

## We Ensure Compliance

- Our site in charge will carried out daily inspection on all the vehicle to ensure the below compliance
- Vehicle and driver cleanliness / statutory compliance i.e. all necessary vehicle documents / Spare wheel serviceability and tools/ Mobile / First Aid Kit.
- Monitoring of KMs, hours and trips.
- We maintain the background reports of all our staffs and drivers from local police or authorized vendor by the clients.
- Separate team is deployed to check / Observe Rash driving, on time reporting and any abnormalities will be informed to the clients.

## We Manage Crisis

- We have our own On Road maintenance team to carry out en route breakdown of any vehicles.
- All our vehicles are covered with the comprehensive insurance.
- Providing additional vehicles in short span of time.
- Availability of alternate vehicle during an en route breakdown.

## We Care For Environment

- Comply with all applicable legal regulatory and other environmental requirements.
- Reduce the HSU (emission levels) of the vehicles in full compliance of the RTO regulatory norms.
- Frequent audits and scheduled maintenance of vehicles.



***Thank you !!!***

***Experience !***

***Comfort !***

***Safety !***